**GOVERNMENT OF INDIA**
**RAILWAYS**
**LOK SABHA**

UNSTARRED QUESTION NO:179
ANSWERED ON:24.02.2016
Reservation Centre at Sirohi Road Railway Station
Patel Shri Devji Mansingram

**Will the Minister of RAILWAYS be pleased to state:**

(a) whether the reservation centre at Sirohi Road railway station which was operating smoothly in double shifts since 15.05.2008 has been converted into single shift centre;
(b) if so, the details thereof;
(c) whether the Government is contemplating to resume the operation of reservation centre at Sirohi Road Railway station in both the shifts; and

(d) if not, the reasons therefor?

# Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)
(a) to (d) One Unreserved Ticketing System (UTS) cum Passenger Reservation System (PRS) counter was sanctioned at Sirohi Road Railway station. An analysis of reservation related transactions handled at this location revealed that on an average around 100 such transactions are being dealt with at this station, which is below the prescribed norms of 180 such transactions per shift for opening of additional reservation counter. As such, the second shift for handling reservation work was discontinued. However, the refund of reserved tickets issued through PRS is being dealt in the second shift also. These arrangements are considered adequate for catering to the present level of traffic.
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